

COMMISSIONERS  
KRISTIN K. MAYES – Chairman  
GARY PIERCE  
PAUL NEWMAN  
SANDRA D. KENNEDY  
BOB STUMP



0000108301

ARIZONA CORPORATION COMMISSION

ORIGINAL

March 9, 2010

To: Docket Control

RE: Arizona American Water Company - Customer Comments  
Docket Nos. W-01303A-09-0343 and SW-01303A-09-0343

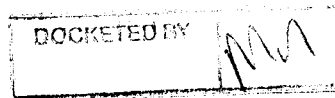
Please docket the attached 16 customer comments OPPOSING a rate increase and/or consolidation in above cases.

Customer comments can be reviewed in E-docket under the above docket numbers.

Filed by: Utilities Division – Consumer Services

Arizona Corporation Commission  
**DOCKETED**

MAR - 9 2010



RECEIVED  
2010 MAR - 9 P 3:40  
AZ CORP COMMISSION  
DOCKET CONTROL



W 01303A-09-0343  
SW 01303A-09-0343

**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

**Investigator:** Brad Morton

**Phone:**

**Fax:**

**Priority:** Respond Within Five Days

**Opinion**      **No. 2010 - 85587**

**Date:** 3/9/2010

**Complaint Description:**      08A Rate Case Items - Opposed  
08G Consolidation - Opposed

**First:**

**Last:**

**Complaint By:**      **David L. Osterhout**

**Account Name:**      David L. Osterhout

**Home:**

**Street:**

**Work:**

**City:**      Sun City

**CBR:**

**State:**      AZ      Zip: 85351

**is:**

**Utility Company:**      **Arizona - American Water Company**

**Division:**      Water

**Contact Name:**      t

**Contact Phone:**

**Nature of Complaint:**

SUN CITY

March 5, 2010

To: Arizona Corporation Commission, Consumer Services Section  
1200 W. Washington  
Phoenix AZ., 85007

Ref: Utility Name: Arizona-American Water Company, Inc.  
Docket Numbers: W-01303A-09-0343 & SW-01303A-09-0343

Re: Rate Consolidation and Increases  
To Whom It May Concern:

As tax paying citizens and residents of Sun City Arizona, we deplore the consideration that the proposed Sun City Water and Wastewater Rate Consolidation and Increase with bundling a group of geographical districts together and then averaging the differing costs for each district into a single rate. RCSC is a non-profit organization and being that we are living in a retirement community, many of us are on fixed income of just our Social Security and each year we continue to see rate increases in water along with other utilities. Many of us, thinking in our senior years we would enjoy the rest and relaxation desirable after being in the work force for 40-50 years, find ourselves having to return to the work force part-time just to meet the demand of the continued increases placed upon us. We do not object to reasonable necessities that require increases, but when we are imposed upon to help pay for costs in other districts to treat their water when the water in Sun City does not require it is totally unacceptable.

Those who propose this consolidation and increase on the elderly... shame on you. Many of you may experience the demands placed on seniors once you enter our age group and realize that there are certain demands that should be retained in your own back yards, which in this case are the districts being proposed for consolidation.

Sincerely,

**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

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David t. Osterhout  
10320 'W. Bright Angel Circle  
Sun City, AZ., 85351  
(623) 972-8518  
\*End of Complaint\*

**Utilities' Response:**

**Investigator's Comments and Disposition:**

Opinion docketed  
\*End of Comments\*

**Date Completed:** 3/9/2010

**Opinion No.** 2010 - 85587

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W01303A-09-0343  
5W01303A-09-0343

# ARIZONA CORPORATION COMMISSION

## UTILITY COMPLAINT FORM

**Investigator:** Brad Morton

**Phone:** (            )            -            -           

**Fax:**

**Priority: Respond Within Five Days**

**Opinion      No. 2010 - 85588**

**Date: 3/9/2010**

**Complaint Description:** 08A Rate Case Items - Opposed  
08G Consolidation - Opposed

**First:**

**Last:**

**Complaint By: JerryDavid L. Cox**

**Account Name:** Jerry Cox

**Home:**

**Street:**

**Work:**

**City:** Sun City

**CBR:**

**State:** AZ **Zip:** 85351

**is:**

**Utility Company.    Arizona - American Water Company**

**Division:** Water

**Contact Name:**

**Contact Phone:**

**Nature of Complaint:**

SUN CITY

TO: ARIZONA CORPORATION COMMISSION  
FROM: JERRY COX 310512010

Sun City, Az 85351 623-977-3634

Rate Consolidation and Bundling Docket W-01 303A-09-0343  
Arizona-American Water Position-CON  
Rate Increase and Bundling Docket SW-01 303A-09-0343  
Arizona-American Water Position-CON

1. The water rate for Sun City has always been determined based on the issues that serve Sun City residents. Issues that need to be resolved in other Districts have no status when determining our rate. I oppose Rate Consolidation and Bundling under Docket No. W-01303A-09-0343.

2. I am opposed to the Rate Increase and Bundling as proposed by Arizona- American Water, Docket No. SW-01303A-09-0343. An increase in water rates was granted by the Arizona Corporation Ccmmission to AZ-American Water as recently as May 2008. In today's economy they need to shed their excesses of exorbitant salaries, perks, and bonuses. The status - quo of yesterday's method of doing business by monopolies; appealing to a States Corporation Commission' needs serious review. Monoplies need to "tighten their belt" like the rest of us.

3. I am opposed to the Rate Consolidation, Bundling, and Rate Increases as proposed by Arizona-American Water reference Docket Nos. W-01 303A-09-0343 and SW-UI 303A-09-0343. These proposals are not fair nor evenhanded. One size does not fit all. I am a resident of Sun City, a retirement community made up of elderly people, many living on fixed incomes and savings. I ask the members of the Arizona Corporation Commission to keep local politics out of your decision and do the right and logical thing for the people who can least afford the

# ARIZONA CORPORATION COMMISSION

## UTILITY COMPLAINT FORM

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excesses and mismanagement of local monopolies. A NO vote on both proposals will help improve the reputation of Arizona legislators.

\*End of Complaint\*

### Utilities' Response:

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### Investigator's Comments and Disposition:

Opinion docketed

\*End of Comments\*

Date Completed: 3/9/2010

Opinion No. 2010 - 85588

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W 01303A-09-0343  
SW 01303A-09-0343

**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

**Investigator:** Brad Morton

**Phone:**

**Fax:**

**Priority:** Respond Within Five Days

**Opinion**      **No. 2010 - 85589**

**Date:** 3/9/2010

**Complaint Description:**      08A Rate Case Items - Opposed  
08G Consolidation - Opposed

**First:**

**Last:**

**Complaint By:**      **Charles & Shirley Burczyk**

**Account Name:** Charles & Shirley Burczyk

**Home:** (623) 000-0000

**Street:**      Jr

**Work:**

**City:** Sun City

**CBR:**

**State:** AZ      **Zip:** 85351

**is:**

**Utility Company:** Arizona - American Water Company

**Division:** Water

**Contact Name:**

**Contact Phone:**

**Nature of Complaint:**

SUN CITY

February 26, 2010  
Arizona Corporation Commission  
Consumer Services Section  
1200 W. Washington Street  
Phoenix, AZ 85007  
Regarding: Arizona-American Water Company, Inc.  
Docket Numbers: W-0 1303 A-09-0343 and SW-U [3 03A-09-0343  
Ref: RATE CONSOLIDATION AND INCREASES

To whom it may concern:

As a resident of Sun City, Arizona; I (we) are opposed to the request by Arizona American Water Company for the rate increases under the "Rate Consolidation and Increases". In addition, the proposal of "consolidation/bundling with other districts" is unfair to Sun City as a community and to the homeowners.

I (we) are asking the Arizona Corporation Commission to consider the negative impact these proposed increases will have on our residents within Sun City.

Respectfully submitted,

\*End of Complaint\*

**Utilities' Response:**

**Investigator's Comments and Disposition:**

Opinion docketed

\*End of Comments\*

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

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Date Completed: 3/9/2010

Opinion No. 2010 - 85589

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# ARIZONA CORPORATION COMMISSION

## UTILITY COMPLAINT FORM

Investigator: Carolyn Buck

Phone:

Fax:

Priority: Respond Within Five Days

Opinion

No. 2010 - 85552

Date: 3/8/2010

Complaint Description:

08A Rate Case Items - Opposed

08G Consolidation - Opposed

First:

Last:

Complaint By:

David

Kretschmar

Account Name:

David Kretschmar

Home: (000) 000-0000

Street:

Work: (000) 000-0000

City:

Sun City

CBR: N/A

State:

AZ

Zip: 85351

is:

Utility Company:

Arizona - American Water Company

Division:

Water

Contact Name:

Karl Wilkins

Contact Phone: (623) 815-3107

Nature of Complaint:

3/8/10\*\*\*\*\*REFERRED BY CHAIRMAN MAYES'  
OFFICE\*\*\*\*\*

REFERENCE: AZ AMERICAN RATE INCREASE & CONSOLIDATION\*\*\*\*\*SUN CITY\*\*\*\*OPPOSED\*\*\*\*\*  
W-01303A-09-0343 & SW-01303A-09-0343

Feb 27- 2010

Kristen Mayes Chair.

REF: Proposed SUN CITY Water & Wastewater rate consolidation BUNDLING & Rate increase

please VOTE NO on all 3 issues we are living in a depression people are out of jobs -To sell products we decrease prices NOT increase them. Maybe a delayed increase is the answer.

Thank you & God Bless you.  
David Kretschmar

Dave and Janice Kretschmar

Sun City, AZ 85351-2822  
\*End of Complaint\*

Utilities' Response:

Investigator's Comments and Disposition:

ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

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3/8/10 Comments entered for the record and docketed.  
\*End of Comments\*

Date Completed: 3/8/2010

Opinion No. 2010 - 85552

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**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

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Investigator: Carolyn Buck

Phone:

Fax:

Priority: Respond Within Five Days

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Opinion

No. 2010 - 85536

Date: 3/5/2010

Complaint Description: 08A Rate Case Items - Opposed  
08G Consolidation - Opposed

First:

Last:

Complaint By:

Helen L.

Torn

Account Name:

Helen L. Torn

Home: (000) 000-0000

Street:

Work: (000) 000-0000

City:

Sun City

CBR: N/A

State:

AZ Zip: 85373

is:

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Utility Company:

Arizona - American Water Company

Division:

Water

Contact Name:

Karl Wilkins

Contact Phone: (623) 815-3107

Nature of Complaint:

3/5/10 REFERENCE: AZ AMERICAN \*\*\*\*\*SUN CITY\*\*\*\*\*

February 26, 2010

Arizona Corporation Commission  
Consumer Services Section  
1200 W. Washington Street  
Phoenix, AZ 85007

Regarding: Arizona-American Water Company, Inc.  
Docket Numbers: W-01303A-09-0343 and SW-01303A-09-0343  
Ref: RATE CONSOLIDATION AND INCREASES

To whom it may concern:

As a resident of Sun City, Arizona; I (we) are opposed to the request by Arizona American Water Company for the rate increases under the "Rate Consolidation and Increases". In addition, the proposal of "consolidation/bundling with other districts" is unfair to Sun City as a community and to the homeowners.

I (we) are asking the Arizona Corporation Commission to consider the negative impact these proposed increases will have on our residents within Sun City.

Respectfully submitted,

Helen L Torn

# ARIZONA CORPORATION COMMISSION

## UTILITY COMPLAINT FORM

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\*End of Complaint\*

Utilities' Response:

Investigator's Comments and Disposition:

3/5/10 Comments entered for the record and docketed.

\*End of Comments\*

Date Completed: 3/5/2010

Opinion No. 2010 - 85536

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**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

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Investigator: Carolyn Buck

Phone:

Fax:

Priority: Respond Within Five Days

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Opinion      No. 2010 - 85535

Date: 3/5/2010

Complaint Description:      08A Rate Case Items - Opposed  
08G Consolidation - Opposed

First:

Last:

Complaint By:      **Gene & Eileen      Afdahl**

Account Name:      Gene & Eileen Afdahl

Home: (000) 000-0000

Street:

Work: (000) 000-0000

City:      Sun City

CBR: N/A

State:      AZ      Zip: 85351

is:

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Utility Company.      **Arizona - American Water Company**

Division:      Water

Contact Name:      Karl Wilkins

Contact Phone: (623) 815-3107

Nature of Complaint:

3/5/10 REFERENCE: AZ AMERICAN \*\*\*\*\*SUN CITY\*\*\*\*\*

Marrrch 2, 2010

Arizona Corporation Commission  
Consumer Services Section  
1200 W. Washington St.  
Phoenix, Az 85007

Re: Arizona-American Water Co., Inc.  
Docket # W-01303A-09-0343 and SW 01303A-09-0343

Dear Commission:

We wish to voice our extreme concern over the exorbitant rate increases requested by the Arizona-American Water Co. Also their desire to consolidate all the western valley cities into a group. We live in Sun City which is not a "city" Persea, it is an island within the County with an age overlay. We do not have a City Hall, City Officials, City Fire Department, City Police, etc. We are served by volunteer posse's which work under the County's direction. We do not have the ability to levy bond issues or special city taxes, etc. on our residents as do the other cities they want to consolidate us into. To lump us in with other west valley cities, just would not be the correct or fair way to do things.

We understand the extreme growth of the west valley and understand that the Water Company does have to serve many more people now and pump the water further. It appears that these factors should have been taken into account by the cities as they developed and perhaps the developers should have shouldered some of the burden. As said earlier, cities can levy sales taxes, bond issues, etc. and find ways to shoulder the additional costs. Sun City residents cannot!

**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

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Sun Citians moved here because it was an age overlay community and because it was affordable. If the utilities are allowed to get huge rate increases to grow their business and charge it to everyone, without regard for their city status, Sun Citians will simply not be able to meet their obligations.

We request your diligent study of this matter and allow Sun City, a County entity, to be exempt from any consolidation effort in their quest for a rate increase. Also, another utility that did receive a huge raise in rates is now using very large amounts of that money to advertise on Television. We would be interested in exactly what this rate increase is for. New construction, maintenance or TV advertising!

Sincerely,  
Gene Afdahl  
Eileen Afdahl

Gene and Eileen Afdahl

\*End of Complaint\*

Utilities' Response:

Investigator's Comments and Disposition:

3/5/10 Comments entered for the record and docketed.

\*End of Comments\*

Date Completed: 3/5/2010

Opinion No. 2010 - 85535

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# ARIZONA CORPORATION COMMISSION

## UTILITY COMPLAINT FORM

Investigator: Carolyn Buck

Phone:

Fax:

Priority: Respond Within Five Days

Opinion

No. 2010 - 85533

Date: 3/5/2010

Complaint Description:

08A Rate Case Items - Opposed

08G Consolidation - Opposed

First:

Last:

Complaint By:

**Suzy**

**Bannigan**

Account Name:

Suzy Bannigan

Home:

Street:

Work:

City:

Sun City

CBR:

State:

AZ

Zip: 85351

is: Home

Utility Company:

**Arizona - American Water Company**

Division:

Water

Contact Name:

Karl Wilkins

Contact Phone: (623) 815-3107

Nature of Complaint:

3/5/10 REFERENCE: AZ AMERICAN \*\*\*\*\*SUN CITY\*\*\*\*\*

\*\*\*\*\* (This was Also sent to RUCO & COMMISSIONER MAYES) \*\*\*\*\*

SUZY HALLOCK-BANNIGAN, Counselor

Sun City, Arizona

Telephone:

March 1, 2010

Residential Utility Consumer Office  
11 10 West Washington Street, #220  
Phoenix, Arizona 85007

Arizona Corporation Commission  
Consumer Services Division  
1200 West Washington Street  
Phoenix, Arizona 85007

I write regarding: Arizona-American Water Company, Inc., Docket Numbers W-01 303A-09-0343 and SW -01 303A-09-0343 with reference to proposed rate consolidation and increases. My understanding is that a current proposal would co-mingle revenues for water and wastewater for Sun City residents many of whom live on fixed incomes and rely heavily on Social Security and other towns.

# ARIZONA CORPORATION COMMISSION

## UTILITY COMPLAINT FORM

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In effect, Sun City residents will have to meet costs in other districts. Sun City residents are mindful of environmental issues, and are all of a certain age (and no longer building careers). I object to this proposal which holds that elders be financially responsible for other towns and districts. These areas must be held responsible for their own needs and practices. I find the concept unfair and irresponsible; it would appear to me to ease billing for a large corporation or company and to disrespect individual tax payers and condominium owners.

Mayes (Commission Chair)

Suzy Bannigan

Copies: Linda Breaw, RUCO, Kristin Mayes (commission Chair)

\*End of Complaint\*

### Utilities' Response:

### Investigator's Comments and Disposition:

3/5/10 Comments entered for the record and docketed.

\*End of Comments\*

Date Completed: 3/5/2010

Opinion No. 2010 - 85533

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**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

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Investigator: Carolyn Buck

Phone:

Fax:

Priority: Respond Within Five Days

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Opinion      No. 2010 - 85531

Date: 3/5/2010

Complaint Description:      08A Rate Case Items - Opposed  
   08G Consolidation - Opposed

First:

Last:

Complaint By:      **Thomas & Rebecca      Bush**

Account Name:      Thomas & Rebecca Bush

Home: (000) 000-0000

Street:

Work: (000) 000-0000

City:      Sun City

CBR:

State:      AZ      Zip: 85373

is: Other

---

Utility Company:      **Arizona - American Water Company**

Division:      Water

Contact Name:      Karl Wilkins

Contact Phone: (623) 815-3107

Nature of Complaint:

3/5/10 REFERENCE: AZ AMERICAN \*\*\*\*\*SUN CITY\*\*\*\*\*

February 26,2010

Arizona Corporation Commission  
Consumer Services Section  
1200 W. Washington Street  
Phoenix, AZ 85007

Regarding: Arizona-American Water Company, Inc.  
Docket Numbers: W-0 1303A-09-0343 and SW-0 1303A-09-0343

Ref: RATE CONSOLIDATION AND INCREASES

To whom it may concern:

As a resident of Sun City, Arizona; I (we) are opposed to the request by Arizona American Water Company for the rate increases under the "Rate Consolidation and Increases". In addition, the proposal of "consolidation/bundling with other districts" is unfair to Sun City as a community and to the homeowners.

I (we) are asking the Arizona Corporation Commission to consider the negative impact these proposed increases will have on our residents within Sun City.

Respectfully submitted,

Thomas Bush  
Rebecca Bush  
\*End of Complaint\*

ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

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Utilities' Response:

Investigator's Comments and Disposition:

3/5/10 Comments entered for the record and docketed.

\*End of Comments\*

Date Completed: 3/5/2010

Opinion No. 2010 - 85531

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# ARIZONA CORPORATION COMMISSION

## UTILITY COMPLAINT FORM

Investigator: Carolyn Buck

Phone:

Fax:

Priority: Respond Within Five Days

Opinion      No. 2010 - 85528

Date: 3/5/2010

Complaint Description:      08A Rate Case Items - Opposed  
08G Consolidation - Opposed

First:

Last:

Complaint By:      **James O.**

**Wallace**

Account Name:      James O. Wallace

Home: (000) 000-0000

Street:

Work: (000) 000-0000

City:      Sun City

CBR: N/A

State:      AZ      Zip: 85373

is:

Utility Company:      **Arizona - American Water Company**

Division:      Water

Contact Name:      Karl Wilkins

Contact Phone: (623) 815-3107

Nature of Complaint:

3/5/10

REFERENCE: AZ AMERICAN WATER CO \*\*\*\*\*SUN CITY\*\*\*\*\*

February 26, 2010

Arizona Corporation Commission  
Consumer Services Section  
1200 W. Washington Street  
Phoenix, AZ 85007

Regarding: Arizona-American Water Company, Inc.  
Docket Numbers: W-01303A-09-0343 and SW-01303A-09-0343

Ref: RATE CONSOLIDATION AND INCREASES

To whom it may concern:

As a resident of Sun City, Arizona; I (we) are opposed to the request by Arizona American Water Company for the rate increases under the "Rate Consolidation and Increases". In addition, the proposal of "consolidation/bundling with other districts" is unfair to Sun City as a community and to the homeowners.

I (we) are asking the Arizona Corporation Commission to consider the negative impact these proposed increases will have on our residents within Sun City.

Respectfully submitted,

James O. Wallace

# ARIZONA CORPORATION COMMISSION

## UTILITY COMPLAINT FORM

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\*End of Complaint\*

Utilities' Response:

Investigator's Comments and Disposition:

3/5/10 Comments entered for the record and docketed.

\*End of Comments\*

Date Completed: 3/5/2010

Opinion No. 2010 - 85528

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**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

**Investigator:** Deb Reagan

**Phone:**

**Fax:**

**Priority:** Respond Within Five Days

**Opinion**      **No.** 2010      85532

**Date:** 3/5/2010

**Complaint Description:**      08A Rate Case Items - Opposed  
08G Consolidation - Opposed

**First:**

**Last:**

**Complaint By:**      **Francis J.**      **Gudgeon**

**Account Name:** Francis J. Gudgeon

**Home:**

**Street:**

**Work:**

**City:** Sun City

**CBR:**

**State:** AZ      **Zip:** 85351

**is:**

**Utility Company:** Arizona - American Water Company

**Division:** Water

**Contact Name:** Karl Wilkins

**Contact Phone:**

**Nature of Complaint:**

\*\*\*\* W-01303A-09-0343 AND SW-01303A-09-0343 \*\*\*\*

\*\*\* SUN CITY WATER DISTRICT \*\*\*

Customer sent the following -

As a concerned senior citizen on a fixed income I don't feel as though this consolidation and bundling will be in my best interest financially, besides not being fair to the citizens of our community. I realize that it is a burden on some of the folks that live in these other areas and that this proposal would be of financial benefit to them, it is hardly any fault of mine that they decided to reside in the area that they live in, nor do I feel any moral or legal obligation to take on the financial cost that would make it easier for them to live where they do and at the same time put the burden on me and the rest of the residents of Sun City. Not only does this effect my personal water rates but will also be reflected in my Sun City Recreational fees which I feel are getting out of hand without any help from the outside.

\*End of Complaint\*

**Utilities' Response:**

**Investigator's Comments and Disposition:**

Customer comments entered for the record and filed with Docket Control.

\*End of Comments\*

**Date Completed:** 3/5/2010

**Opinion No.** 2010 - 85532

**ARIZONA CORPORATION COMMISSION**

**UTILITY COMPLAINT FORM**

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**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

**Investigator:** Carmen Madrid

**Phone:**

**Fax:**

**Priority:** Respond Within Five Days

**Opinion**      **No.** 2010      85495

**Date:** 3/4/2010

**Complaint Description:**      08A   Rate Case Items - Opposed  
   N/A   Not Applicable

**First:**

**Last:**

**Complaint By:**      **Bill & Gail**

**Katarius**

**Account Name:**      Bill & Gail Katarius

**Home:**

**Street:**

**Work:**

**City:**      Sun City

**CBR:**

**State:**      AZ      **Zip:** 85351

**is:**

**Utility Company:**      **Arizona - American Water Company**

**Division:**      Water

**Contact Name:**

**Contact Phone:**      "

**Nature of Complaint:**

February 13, 2010

Arizona Corporation Commission  
Consumer Services Section  
1200 W. Washington Street  
Phoenix, AZ 85007

Regarding: Arizona-American Water Company, Inc.  
Docket Numbers: W-01303A-09-0343 and SW-01303A-09-0343  
Ref: RATE CONSOLIDATION AND INCREASES

To whom it may concern:

As a resident of Sun City Arizona, I (we) are opposed to the request by Arizona American Water Company for rate increases under the "Rate Consolidation and Increases". In addition, the proposal of 'consolidation/bundling' with 'other' districts is unfair to Sun City as a community and to the home owners.

Sun City is a community of retired individuals many of which are on fixed incomes and can not sustain proposed inflationary increases.

I (we) are asking the Arizona Corporation Commission to consider the negative impact these proposed increases will have on our residences within Sun City.

Respectfully submitted,  
Bill Katarius & Gail Katarius

Sun City, AZ 85351

**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

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\*\*\*\*\*

A CALL FOR YOUR SUPPORT  
FROM HUTTOPIA HOA

To All Fellow Huttopia HOA Members/Residents,

Please read the 2 attached articles regarding Arizona American Water Company proposed water rate increase and district consolidation recommendation.

The information contained within the 2 articles speak for themselves. If the rate increase is passed. . .Huttopia monthly HOA fee will increase.

Attached is a pre-addressed letter to the Arizona Corporation Commission.. .please sign and mail today.

Thank you,  
Huttopia HOA Board  
\*End of Complaint\*

**Utilities' Response:**

**Investigator's Comments and Disposition:**

3/4/10 Opinion noted and filed in Docket Nos. W-01303A-09-0343 & SW-01303A-09-0343. closed  
\*End of Comments\*

**Date Completed: 3/4/2010**

**Opinion No. 2010 - 85495**

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# ARIZONA CORPORATION COMMISSION

## UTILITY COMPLAINT FORM

Investigator: Carolyn Buck

Phone:

Fax:

Priority: Respond Within Five Days

Opinion      No. 2010 - 85457

Date: 3/3/2010

Complaint Description:      08A Rate Case Items - Opposed  
08G Consolidation - Opposed

First:

Last:

Complaint By:      **Shawn L**

**Zonker**

Account Name:      Shawn L Zonker

Home: (000) 000-0000

Street:      N/A

Work: (000) 000-0000

City:      Sun City

CBR: N/A

State:      AZ      Zip: 85373

is:

Utility Company:      **Arizona - American Water Company**

Division:      Water

Contact Name:      Karl Wilkins

Contact Phone: (623) 815-3107

Nature of Complaint:

3/3/10

REFERENCE: Arizona - American Water Rate Consolidation & Increases\*\*\*\*\*SUN CITY\*\*\*\*\*OPPOSED

February 26,2010

Arizona Corporation Commission  
Consumer Services Section  
1 200 W. Washington Street  
Phoenix, AZ 85007

Regarding: Arizona-American Water Company, Inc.  
Docket Numbers: W-01303A-09-0343 and SW-01303A-09-0343

Ref: RATE CONSOLIDATION AND INCREASES

To whom it may concern:

As a resident of Sun City, Arizona; I (we) are opposed to the request by Arizona American Water Company for the rate increases under the "Rate Consolidation and Increases". In addition, the proposal of "consolidation/bundling with other districts" is unfair to Sun City as a community and to the homeowners.

I (we) are asking the Arizona Corporation Commission to consider the negative impact these proposed increases will have on our residents within Sun City.

Respectfully submitted,

Shawn L. Zonker

ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

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\*End of Complaint\*

Utilities' Response:

Investigator's Comments and Disposition:

3/3/10 Comments entered for the record and docketed.

\*End of Comments\*

Date Completed: 3/3/2010

Opinion No. 2010 - 85457

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**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

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Investigator: Carolyn Buck

Phone:

Fax:

Priority: Respond Within Five Days

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Opinion

No. 2010 - 85456

Date: 3/3/2010

Complaint Description:

08A Rate Case Items - Opposed

08G Consolidation - Opposed

First:

Last:

Complaint By:

**John & Julie**

**Karoutas**

Account Name:

John & Julie Karoutas

Home:

Street:

Work: (000) 000-0000

City:

Sun City

CBR: N/A

State:

AZ Zip: 85373

is:

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Utility Company:

**Arizona - American Water Company**

Division:

Water

Contact Name:

Karl Wilkins

Contact Phone: (623) 815-3107

Nature of Complaint:

3/3/10

REFERENCE: Arizona - American Rate Consolidation & Increase\*\*\*\*\*SUN CITY\*\*\*\*\*OPPOSED

February 26,2010

Arizona Corporation Commission  
Consumer Services Section  
1 200 W. Washington Street  
Phoenix, AZ 85007

Regarding: Arizona-American Water Company, Inc.  
Docket Numbers: W-01303A-09-0343 and SW-01303A-09-0343

Ref: RATE CONSOLIDATION AND INCREASES

To whom it may concern:

As a resident of Sun City, Arizona; I (we) are opposed to the request by Arizona American Water Company for the rate increases under the "Rate Consolidation and Increases". In addition, the proposal of "consolidation/bundling with other districts" is unfair to Sun City as a community and to the homeowners. I (we) are asking the Arizona Corporation Commission to consider the negative impact these proposed increases will have on our residents within Sun City.

Respectfully submitted,

John & Julie Karoutas

**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

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Sun City, AZ 85373-1962

\*End of Complaint\*

Utilities' Response:

Investigator's Comments and Disposition:

3/3/10 Comments entered for the record and docketed.

\*End of Comments\*

Date Completed: 3/3/2010

Opinion No. 2010 - 85456

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**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

Investigator: Carolyn Buck

Phone:

Fax:

Priority: Respond Within Five Days

Opinion      No. 2010 - 85455

Date: 3/3/2010

Complaint Description:      08A Rate Case Items - Opposed  
08G Consolidation - Opposed

First:

Last:

Complaint By:      **Karen M                      Bunsness**

Account Name:      Karen M Bunsness

Home: (000) 000-0000

Street:

Work: (000) 000-0000

City:                      Sun City

CBR: N/A

State:                      AZ              Zip: 85373

is:

Utility Company:      **Arizona - American Water Company**

Division:                      Water

Contact Name:      Karl Wilkins

Contact Phone: (623) 815-3107

Nature of Complaint:

3/3/10

REFERENCE: Arizona - American Rate Consolidation and Increase\*\*\*\*\*SUN CITY\*\*\*\*\*OPPOSED

February 26,2010

Arizona Corporation Commission  
Consumer Services Section  
1 200 W. Washington Street  
Phoenix, AZ 85007

Regarding: Arizona-American Water Company, Inc.  
Docket Numbers: W-01303A-09-0343 and SW-01303A-09-0343

Ref: RATE CONSOLIDATION AND INCREASES

To whom it may concern:

As a resident of Sun City, Arizona; I (we) are opposed to the request by Arizona American Water Company for the rate increases under the "Rate Consolidation and Increases". In addition, the proposal of "consolidation/bundling with other districts" is unfair to Sun City as a community and to the homeowners. I (we) are asking the Arizona Corporation Commission to consider the negative impact these proposed increases will have on our residents within Sun City.

Respectfully submitted,

Karen M. Bunsness

ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

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Royal 30 Condo's  
\*End of Complaint\*

Utilities' Response:

Investigator's Comments and Disposition:

3/3/10 Comments entered for the record and docketed.  
\*End of Comments\*

Date Completed: 3/3/2010

Opinion No. 2010 - 85455

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# ARIZONA CORPORATION COMMISSION

## UTILITY COMPLAINT FORM

Investigator: Carolyn Buck

Phone:

Fax:

Priority: Respond Within Five Days

Opinion

No. 2010 - 85453

Date: 3/3/2010

Complaint Description:

08A Rate Case Items - Opposed

08G Consolidation - Opposed

First:

Last:

Complaint By:

**Robert E**

**Addicott**

Account Name:

Robert E Addicott

Home: (000) 000-0000

Street:

Work: (000) 000-0000

City:

Sun City

CBR: N/A

State:

AZ Zip: 85351

is:

Utility Company:

**Arizona - American Water Company**

Division:

Water

Contact Name:

Karl Wilkins

Contact Phone: (623) 815-3107

Nature of Complaint:

3/3/10

REFERENCED: Arizona-American Water Company, Inc\*\*\*\*\*SUN CITY\*\*\*\*\*OPPOSED

February 26,2010

Arizona Corporation Commission  
Consumer Services Section  
1 200 W. Washington Street  
Phoenix, AZ 85007

Regarding: Arizona-American Water Company, Inc.  
Docket Numbers: W-01303A-09-0343 and SW-01303A-09-0343

Ref: RATE CONSOLIDATION AND INCREASES

To whom it may concern:

As a resident of Sun City, Arizona; I (we) are opposed to the request by Arizona American Water Company for the rate increases under the "Rate Consolidation and Increases". In addition, the proposal of "consolidation/bundling with other districts" is unfair to Sun City as a community and to the homeowners.

I (we) are asking the Arizona Corporation Commission to consider the negative impact these proposed increases will have on our residents within Sun City.

Respectfully submitted,

Robert E. Addicott

\*End of Complaint\*

# ARIZONA CORPORATION COMMISSION

## UTILITY COMPLAINT FORM

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Utilities' Response:

Investigator's Comments and Disposition:

3/3/10 Comments entered for the record and docketed.

\*End of Comments\*

Date Completed: 3/3/2010

Opinion No. 2010 - 85453

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**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

**Investigator:** Brad Morton

**Phone:** (

**Fax:**

**Priority:** Respond Within Five Days

**Opinion**      **No. 2010 - 85469**

**Date:** 3/4/2010

**Complaint Description:**      08A Rate Case Items - Opposed  
08G Consolidation - Opposed

**First:**

**Last:**

**Complaint By:**      **Richard**

**Campton**

**Account Name:**      Richard Campton

**Home:**

**Street:**

**Work:**

**City:**      Sun City

**CBR:**

**State:**      AZ      **Zip:** 85351

**is:**

**Utility Company:**      **Arizona - American Water Company**

**Division:**      Water

**Contact Name:**      .....

**Contact Phone:**

**Nature of Complaint:**

In regards to bundling, rate increase for water and wastewater.  
Adding us to someone else. A problem not fair or right to us in Sun City. My husband is 73 yrs old and I am 68 years old at a time in our lives that should be easier for us. It is not.

My husband will never be able to retire. We came to Sun City thinking we could make it here. We can't.  
Everyone is raising their price. Our Income is staying the same.

\*End of Complaint\*

**Utilities' Response:**

**Investigator's Comments and Disposition:**

Opinion docketed.

\*End of Comments\*

**Date Completed:** 3/4/2010

**Opinion No.**      2010 - 85469